

# Quality Policy / Mission Statement / Vision Statement

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**Date:** Thursday, September 29, 2016  
**Subject:** Quality Policy  
AVX Mission Statement  
AVX Vision Statement

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**To:** All AVX Locations

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## **AVX Corporate Quality Policy:**

AVX is committed to consistently exceeding customer expectations, this is achieved by the successful implementation of our Corporate Mission and Vision Statements.

## **AVX Corporate Mission Statement:**

“AVX will be recognized as the premier strategic partner for passive components and interconnect solutions in the electronic industry by providing products and technology that meet or exceed customer expectations for quality and reliability in a timely, cost effective, efficient, and professional manner.”

## **AVX Corporate Vision Statement:**

“AVX will continuously build a great organization with focus on continuous improvement and consistently exceeding customer expectations. We will foster a “zero defect” quality culture with the objective of developing, manufacturing, and providing products and services that are trusted and preferred by our customers. We will continuously challenge ourselves to improve the quality management system to prevent quality incidents and eliminate defects through the review of quality objectives and results. AVX will encourage participation, promotion, and responsibility of quality goals among all employees and third parties through standards, education, training, coaching, communication and providing the necessary resources to achieve the objective. We will treat our customers with respect, and will hold ourselves accountable to meet the commitments we make to them. We will accomplish these objectives while complying with relevant laws and regulations as well as internal requirements.”



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Marc Beaulieu  
Corporate Director of Quality



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John Sarvis  
President / CEO