AVX, with AVX Sales and Marketing support, will be recognized by our customers as a “preferred” supplier for the quality and reliability of our products and services. AVX has adopted a Quality policy based on continuous improvement, the satisfaction of our customers, collaborators, partners and shareholders.

The objectives and measures are:

- To satisfy the customer’s needs and requirements by supplying competitive and reliable products with:
  - zero defect, zero claim
  - 100% on time delivery.
- To control all processes and improve performance:
  - maximize productivity and yield,
  - reduce non quality cost,
  - monitor process indicators.
- To manage this policy, AVX promotes:
  - empowerment and responsibility of all the staff,
  - involvement of our suppliers and partners,
  - a Quality Management System meeting ISO 9001, ISO/TS 16949 standards, customers and AVX requirements.

Quality is measured by the level of our customer’s satisfaction.

ENVIRONMENTAL

Protecting the environment is becoming more and more necessary every day. Therefore, this is a duty of the Company to its employees, neighbors customers and the next generations.

AVX Policy is implemented with an environmental management system according to ISO 14001 standard and international standards for the design of the film chips.

RELIABILITY

The reliability of film chips components is measured by accelerated testing methods which meet international standards such as CECC, CEI AEC Q200 and all customer specific requirements.

After initial qualification, we perform periodical accelerated tests to assure to our customer and their application the level of reliability required (Failure In Time, lambda).